

## POLICIES

-Please note that you pay per person and not per room. Each room can also only accommodate two adults. If it should happen that a guest allowed one or more persons who have not been paid for to sleep in his/her room/s, they will have to pay full price for said person/s, as well as a fine of N\$500. This is simply not acceptable, and it will not be tolerated. If someone else wants to check-in, please speak to us beforehand, as we would like to prepare for him/her/them as well.

-There is also no smoking allowed inside the rooms or the lounge area. If an individual should be caught smoking in either one of these areas, or it is evident that the individual has smoked there, said individual will have to pay a fine of N\$500 to cover the cost of getting in professional cleaners for the area that has been smoked in.

-Just for clarification, according to our policies we expect a 50% deposit to be paid within 72 hours of making a booking to secure it if the check-in date is more than 14 days away. Upon day 14 we expect the other 50% of the payment. When the check-in date is less than 14 days away when the booking is made, we expect the full amount to paid within 72 hours of when the booking is made to secure that booking.

-Here are our cancellation policies again as well:

If cancelling 7 days before arrival, forfeit 100% of the booking total.

If cancelling 14 days before arrival, forfeit 50% of the deposit.

If cancelling 21 days before arrival, forfeit 25% of the deposit.

Check in Time: 14:00 Check out Time: 10:00 A key deposit of N\$ 250 is applicable with your booking